

## Customer Satisfaction Survey Prize Draw Terms & Conditions

1. The Prize Draw is open to people aged 18 and over who provide their phone number and email address after completing the survey.
2. Employees or agencies of Hawaiian Pty Ltd, its group companies or their family members, or anyone else connected with the Prize Draw may not enter the Prize Draw.
3. Entrants into the Prize Draw shall be deemed to have accepted these Terms and Conditions.
4. Hawaiian Pty Ltd accepts no responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason. Proof of delivery of the entry is not proof of receipt by Hawaiian Pty Ltd.
5. One winner will be chosen from a random draw of entries received in accordance with these Terms and Conditions.
6. There is a limit of one entry per person.
7. The winner will receive a gift card to the value of \$500 for their local Hawaiian shopping centre.
8. Hawaiian Pty Ltd accepts no responsibility for any costs associated with the prize and not specifically included in the prize.
9. The winner will be notified via email on or before 1<sup>st</sup> November 2024. If the winner does not respond within 14 days of being notified by Hawaiian Pty Ltd, then the winner's prize will be forfeited and Hawaiian Pty Ltd will select another winner in accordance with the process described above.
10. The prize is non-exchangeable, non-transferable, and is not redeemable for cash or other prizes.
11. All personal information collected for the survey will be used exclusively for the purpose of the competition.